THE NEED FOR TRAINING
In numerous reports investigating maternal and neonatal deaths, and avoidable harm, a great deal of cases involved an element of substandard care. Teamwork, communication, and interpersonal skills were cited as particular areas of concern.

The social skills of communication, team-working and leadership and the cognitive skills of situational awareness and decision-making are considered to be key ‘non-technical skills’ (NTS). Such skills are of particular relevance to the maternity care team, where multiple tasks are often required simultaneously, the woman is usually awake, and the clinical circumstances may be complex and stressful.

“Very beneficial day has prompted me to think more about mindfulness and to think about the impact of human factors.”

“Very valuable and relevant.”

WHAT IS BABY LIFELINE TRAINING?
Baby Lifeline Training Ltd is a Social Enterprise (reg no. 6487982), that delivers high-quality multi-professional training for the maternity sector. Our mission is to ensure safety for mother and baby by promoting best practice.

WHY BABY LIFELINE TRAINING?
Our conferences and study days respond to national recommendations by reports, and are tailored to meet the Continuing Professional Development (CPD) needs of the truly multi-professional team; including midwives, obstetricians, anaesthetists, GPs, neonatalogists and neonatal nurses, ODPs, paramedics and lawyers – equipping delegates for the challenges of the future.

Baby Lifeline Training courses are:
• Relevant to practice
• Expert-led
• Subsidised
• Unique
• Multi-professional
• Evidence-based

We have a good association with the Royal College of Obstetricians and Gynaecologists, the Royal College of Midwives, MOET, ALSO, UKOSS, NPEU and NICE, ensuring that the development of training opportunities are directly in line with the needs of the maternity care community.

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See website for details
babylifelinetraining.org.uk
RELEVANT FOR
The course is ideally taught in a multidisciplinary setting and is relevant to all members of the acute maternity team including midwives, obstetricians, neonatal nurses and anaesthetists. It is also relevant for allied health professionals (AHPs).

AIMS
The course will explore the vital role that non-technical skills play in improving team working, communication and patient safety. The basics of human factors training for the maternity care team. It aims to improve maternity outcomes and staff satisfaction through development of individual and team human factors skills.

OBJECTIVES
- To develop an understanding of what human factors are and how they influence outcomes in maternity care.
- To enable you to develop your own and your teams’ human factors skills.

CONTENT
A one-day multi-professional course that will focus on developing ‘human factors’ skills in the delivery suite, with workshops in the following pertinent areas:
- Key domains to discuss: situation awareness, team-working, decision making, leadership, giving and receiving feedback, stress and fatigue.
- How do we identify these skills?
- How do we improve these skills?
- Multidisciplinary workshops.
- Implications for clinical practice.

WHAT OUR DELEGATES SAY
"Very thought provoking. Excellent learning curve. All healthcare professionals should attend."

"Absolutely fantastic study day - really well presented. Excellent teaching."

"This has been the best training/study day I have ever attended and I have attended quite a few!"

"Good content with very good delivery. Will definitely put this into practice."

"Excellent study day, makes you think! I have learnt a lot of things today and I will try my very best to implement these into my working environment and practice."

"Very relevant in daily life for NHS. Great use of scenarios - very appropriate. Information was fantastic."

97% of delegates rated the quality of education as ‘Good’, ‘Very Good’ or ‘Excellent’

98% reported that they would consider or intended to modify practice after seeking more information

This course is available to commission in your hospital, email training@babylifeline.org.uk to enquire.